



Breaking The Impasse: Consensual Approaches To Resolving Public Disputes

By Jeffrey Cruikshank, Lawrence Susskind

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Drawing on his experience in the MIT-Harvard Public Disputes Program, a leading mediator and his co-author provide the first jargon-free guide to consensual strategies for resolving public disputes—indispensable to citizen activists and to business and government leaders.

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Editorial Review

About the Author

Lawrence Susskind, one of the founders and associate director of the Program on Negotiation at the Harvard Law School, is also professor of urban studies and planning at MIT.

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